NewNet Total Control
Feature Key Request Form

Dear Customer:

Thank you for purchasing a NewNet Communication Technologies Total Control product. This document details the information that is needed by NewNet to supply you with any feature license keys.

Information Needed
The following information is needed in order for NewNet to process your request:

- Company Name:
- Company Address:

- Contact Name:
- Contact Phone Number:
- Contact Email Address:
  Click Here to Select Product
- Support Contract #:
- Feature(s) to be enable:
- A copy of the purchase order or invoice showing proof of purchase for the software license or upgrade.

Please send the above information back to NewNet in English via either of the following methods:

Email
Information sent by email should go to *featurekeys@newnet.com*
Please include "TC Product Feature Key Request" in the subject line.

On-Site Installations
If a NewNet engineer will be on-site to enable your license key for you, please be sure to obtain your key(s) 3–5 business days in advance.

Delivery of the License Key(s)
Requests are processed during normal business hours, 8am –5pm U.S. Central Time (excluding NewNet holidays and weekends).

NewNet is committed to servicing your license key requests in an efficient manner. If, in the unfortunate event, you do not receive your key within 24 hours, please send an email inquiry to *featurekeys@newnet.com*

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